SIT50122

CRICOS 110482F

Diploma of Travel and Tourism Management

Equip yourself with practical skills and a broad range of managerial knowledge to gain a competitive edge in the exciting tourism and hospitality industry.

This course provides the skills and knowledge for you to be competent in a range of well-developed international retail travel sales and operational skills together with a broad range of managerial skills specialising in both retail and tourism operations.

Turn your **travel passion** into a **rewarding career**

Expert Trainers

Gain real-world **experience**

Learn key **industry** software

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PROSPECTIVE CAREER OUTCOMES
Retail Travel Agent Manager
Corporate Travel Agent Manager
Tour Operator Manager

GAIN SKILLS IN

- Managing risk to organisational reputation
- Sourcing and using the information on the tourism and travel industry
- Enhancing customer service experiences
- Managing conflict
- Managing finances, preparing and monitoring budgets
- Leading and managing people
- Establishing and conducting business relationships

SUBJECTS

1. Travel Industry Information
2. Travel Destinations
3. Presentation Skills
4. Social and Cultural Sensitivity
5. International Airfares
6. Travel Products
7. Cruise Specialist
8. Business Documents
9. Computer Reservations System
10. Customer Service & Sales Techniques
11. Workplace Coaching
12. WHS 1
13. Finance
14. Manage Risk
15. HR Diversity and Inclusion
16. Business Relationships
17. Quality Customer Service
18. WHS 2
19. Staff Management
20. Work Operations **(Work Placement)**

WORK PLACEMENT

Work Placement is a mandatory component of this course, providing a framework that enables students to gain relevant working experience while developing specialised knowledge and practical skills in organisational learning and capability development. It takes place in the final term of study and requires 120–135 hours of work placement, attendance at lecture classes and the completion of assessment work.

ACADEMIC ENTRY REQUIREMENTS

Successful completion of Australian Year 10 or equivalent..

ENGLISH LANGUAGE PROFICIENCY

General English - Upper Intermediate Level; or English Proficiency Skills test result as per APC requirements.

ASSESSMENTS

All APC vocational courses are assessed through a combination of assessment types that may include short answer questions, studio projects, essays, reports, group tasks, case studies, role plays portfolios and/or presentations.

PATHWAYS

Students who successfully complete the Diploma of Travel & Tourism Management may be eligible for advanced standing in courses at universities or other higher education providers through our articulation pathways program.

INTAKE DATES

4 intakes per year.
See our website for latest intake dates.

DURATION

Full-time: 6 terms (approx. 18 months).
Part-time*: 12 terms (approx. 3 years).
*Part-time option onlyavailable fordomesticstudents.

DELIVERY

International Students:
On Campus, Online (up to 1/3 of the units of the course) and blended options available

Domestic Students:
On Campus, Online and blended options available

LOCATION

Sydney CBD
Melbourne
Manly Beach
Brisbane
Online

COURSE FEES

$11,700

Application fee: $250 for international students only

HOW TO PAY

Direct deposit or credit card before the course start date.
VET Student Loans available for eligible domestic students.

NOTE:

- Information correct at time of publication. Visit website for most up-to-date information.
- Course and campus availability subject to demand.
- One term is equal to 9 weeks of study.
- For a free assessment of your current English level, please go to apc.edu.au/apply/pre-arrival-test
- For more info about our University pathways, visit apc.edu.au/study/university-pathways