



ENGLISH UNLIMITED

ORIENTATION GUIDE

We're with you every step of the way



Everything in one place

Check out these handy links for you to get started in Australia



STUDENT HANDBOOK

In this handbook, you'll find important information about English Unlimited and living in Australia.



[EU Student Handbook](#)



CITY GUIDES

See what fun activities you can do in Australian cities.



[Insider Guides to each City](#)



SOCIAL CLUB

Make the most of your time at English Unlimited and join our Social Club. You'll make friends, have fun and improve your English skills. Please see the activity calendar for more information.



[EU Monthly Activity Calendar](#)



PUBLIC TRANSPORT

Information about public transportation in your state.



NSW

transportnsw.info



VIC

www.ptv.vic.gov.au/tickets/myki



QLD

translink.com.au/tickets-and-fares



SA

<https://www.adelaidemetro.com.au/>



USING AND EARNING MONEY

For information on using and earning money in Australia, please check out our website. You can also ask our Student Care Team for help.



[Using and earning money in Australia](https://www.apc.edu.au/courses/short-courses/)



APC SHORT COURSES

APC has a library of short courses in a range of different areas that you can do these courses at your own pace. They are a great opportunity to learn new skills and improve upon already learned skills.



<https://www.apc.edu.au/courses/short-courses/>



FAIR WORK OMBUDSMAN

Useful information about employment and your work rights.



[fairwork.gov.au](https://www.fairwork.gov.au)



ACCOMMODATION

English Unlimited offers a variety of student accommodation options to suit different budgets and needs.

Please speak to Student Care if you require accommodation.



<https://www.apc.edu.au/study/student-accommodation/>



STUDENT EMAIL

We will communicate with you using your student email account.

Your student email is your student_number@student.apc.edu.au (e.g S400____@student.apc.edu.au) on a Gmail server.

EXPLAINER VIDEO



youtu.be/4wU94aLTLO0

TO CHANGE YOUR PASSWORD



lostpassword.apc.edu.au



EMERGENCY CONTACTS

Ambulance, Fire and Police

The most important emergency telephone number to remember is 000.

Dialling 000 will connect you with an operator who will ask you some questions and then connect you to the relevant service.



MENTAL HEALTH

Sometimes the stress of being away from home can be overwhelming, and you just need somebody to talk to. The following numbers are 24-hour crisis support lines for when you're feeling down:



Lifeline 13 11 14 lifeline.org.au



Suicide Call Back Service 1300 659 467 suicidecallbackservice.org.au

And if you want to know more about other mental health services available in Australia, visit **Beyondblue**. beyondblue.org.au



CONTACT US

If you need to contact us please go to our website and click on the Help bubble on the bottom right corner of the page to speak to our Student Care team on Live Chat!



eu.edu.au

You can also email us at info@eu.edu.au or call us at 1300 830 272